

# Data Protection Policy

## Worcester District Scout Council

### What is this Data Protection Policy?

This Data Protection Policy describes the categories of personal data Worcester District Scout Council process and for what purposes. Worcester District Scout Council are committed to collecting and using such data fairly and in accordance with the requirements of the General Data Protection Regulations (GDPR), the regulations set by the European Union, and Data Protection Act 2018 (DPA 2018), the UK law that encompasses the GDPR.

This Data Protection Policy applies to youth members, parents/guardians of youth members, adult members, employees, contractors, suppliers, supporters, donors and members of the public who will make contact with Worcester District Scout Council.

### Who we are

Worcester District Scout Council is a registered charity with the Charity Commission for England & Wales; charity number 524644. The Data Controller for Worcester District Scout Council is the Trustee Board who are appointed at an Annual General Meeting and are Charity Trustees. The Chair of the Charity Trustees is Callum Christopher Walters ([chair@scoutsworcester.org](mailto:chair@scoutsworcester.org)).

From this point on Worcester District Scout Council will be referred to as “we”.

### The data we may process

The majority of the personal information we hold, is provided to us directly by you or by the parents or legal guardians of youth members verbally or in paper form, digital form or via our online membership systems. The data protection policy and security notice for our youth membership system can be found here:

<https://www.onlinescoutmanager.co.uk/security.html>. In the case of adult members and volunteers, data may also be provided by third parties, such as the Disclosure and Barring service.

Where a member is under the age of 18, this information will only be obtained from a parent or guardian and cannot be provided by the young person.

We may collect the following personal information:

- Personal contact details such as name, title, address, telephone numbers and personal email address - so that we can contact you.
- Date of birth - so that we can ensure young people are allocated to the appropriate Section for their age and that adults are old enough to take on an appointment with Scouting.
- Gender – so that we can address individuals correctly and accommodate for any

specific needs.

- Emergency contact information - so that we are able to contact someone in the event of an emergency.
- Government identification numbers e.g. national insurance, driving licence, passport - to be able to process volunteer criminal record checks.
- Bank account details, payroll information and tax status information - so that we are able to pay any staff that might be employed by us and collect gift aid from HMRC where donations are made.
- Training records - so that members can track their progression through the Scout programme or adult training scheme.
- Race or ethnic origin - so that we can make suitable arrangements based on members' cultural needs.
- Health records - so that we can make suitable arrangements based on members' medical needs.
- Criminal records checks - to ensure Scouting is a safe space for young people and adults.

## **The Lawful Basis We Process Your Data By**

We comply with our obligations under the GDPR and DPA 2018 by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining excessive amounts of data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data.

In most cases the lawful basis for processing will be through the performance of a contract for personal data of our adult members and legitimate interest for personal data of our youth members. Sensitive (special category) data for both adult members and our youth members will mostly align to the lawful basis of legitimate activities of an association. Explicit consent is requested from parents/guardians to take photographs of our members, where such photographs place the data subject as the focal point of the shot. On occasion we may use legitimate interest to process photographs where it is not practical to gather and maintain consent such as large-scale events. On such occasions we will make it clear that this activity will take place and give individuals the opportunity to exercise their data subject rights.

We use personal data for the following purposes:

1. to provide information about Scout meetings, activities, training courses and events to our members and other volunteers in Worcester District Scout Council
2. to provide a voluntary service for the benefit of the public in a particular geographical area as specified in our constitution
3. to administer membership records
4. to fundraise and promote the interests of Scouting
5. to manage our volunteers
6. to maintain our own accounts and records (including the processing of gift aid applications)
7. to inform you of news, events, activities and services being run or attended by

Worcester District Scout Council

8. to ensure and evidence your suitability if volunteering for a role in Scouting
9. to contact your next of kin in the event of an emergency
10. to ensure you have and maintain the correct qualifications and skills.

We use personal sensitive (special) data for the following purposes:

1. for the protection of a person's health and safety whilst in the care of Worcester District Scout Council
2. to respect a person's religious beliefs with regards to activities, food and holidays for equal opportunity monitoring and reporting.

## **Our Retention Periods**

We will keep certain types of information for different periods of time in line with our Data Retention Policy. This policy can be found listed on our website at [www.scoutsworcester.org/policy](http://www.scoutsworcester.org/policy). A printed version is also available on request.

The Scout Association's Data Protection Policy and the Data Retention Policy can be found on The Scout Association's website.

## **Joint Control Of Membership Data**

The Scout Association and Worcester District Scout Council process the data of members, parents/guardians of youth members, and adult members on our membership databases. Volunteer data is processed between the local Scout Groups and The Scout Association. Information The Scout Association and Worcester District Scout Council hold about adult members may include the following:

(youth members, parents/guardians of youth members data is only held by Worcester District Scout Council)

1. name and contact details
2. length and periods of membership and volunteer service (and absence from membership and volunteer service)
3. details of training received
4. details of experience, qualifications, occupation, skills and awards received
5. details of Scouting events and activities members have taken part in
6. details of next of kin
7. age/date of birth
8. legal sex
9. details of any health conditions
10. details of disclosure checks
11. any complaints we have received about the member
12. details of any safeguarding concerns raised about or by the member
13. details about role(s) in Scouting
14. details about membership status
15. diversity and inclusion data (including nationality, ethnicity, religion / belief, health

information, gender, and sexual orientation)

## Processing Activities

The following is a list of common data processing activities for youth members, parents/guardians of youth members, and adult members data on the membership systems. This includes an indication of which entity carries out this activity which is shared with the other.

Processing Activity	Description	Processing entity
Adult Member capture	Initial data load of a new Scout Member onto the membership database	Worcester District Scout Council
Adult Member disclosure check	Disclosure checks for any adult Scout Members that require them	Worcester District Scout Council initiate The Scout Association complete the check
Adult Member operational administration	This may include: <ul style="list-style-type: none"> <li>● Scout Member data updates</li> <li>● Maintaining training record</li> <li>● Events attended</li> <li>● Permits approved</li> <li>● Badges awarded</li> </ul>	Worcester District Scout Council and The Scout Association
Adult Member disciplinary	Scout Member disciplinary detail capturing where a Scout Member has breached POR or any other Scout policy	Worcester District Scout Council initiate The Scout Association involved if severity meets a policy threshold
Adult Member leaving	The updating of an individual's membership status post leaving the association.	Worcester District Scout Council
Adult Member data reporting	Reporting on trends and monitoring data to be able to demonstrate The Scouts impact and to attract funding (this may include optional special category data of the Scout Members)	The Scout Association  Worcester District Scout Council may access special category data for Census and local Scouting delivery

Adult Member Training	The addition of mandatory training for Scout Members, where applicable	The Scout Association
Adult Member roles definition	The definition of Scout Member roles on the membership databases	The Scout Association

## Sharing Your Information

### Young people and other data subjects

We will normally only share personal information with adult members holding an appointment in the Worcester District Scout Council

### Adult Members

We will normally only share personal information with adult members holding appropriate appointments within the line management structure of The Scout Association for the Worcester District Scout Council as well as with The Scout Association Headquarters as independent data controllers.

### All data subjects

We will however share your personal information with others outside of Worcester District Scout Council where we need to meet a legal obligation. This may include The Scout Association and its insurance subsidiary (Unity Insurance Services), local authority services and law enforcement. We will only share your personal information to the extent needed for those purposes.

We will only share your data with third parties outside of the organisation where there is a legitimate reason to do so.

We will never sell your personal information to any third party.

Sometimes we may nominate a member for national awards, (such as Scouting awards or Duke of Edinburgh awards) such nominations may require us to provide contact details and award nomination details, such as citations to that organisation. We may also share data on award nominees for National Honours Awards, including the same data as above.

Where personal data is shared with third parties, we will seek assurances that your personal data will be kept confidential and that the third party fully complies with the GDPR and DPA.

## How we store your personal data

We generally store personal information in the following ways:

**The Scout Association Online Membership System** - is the online membership system of The Scout Association, this system is used for the collection and storage of adult member personal data.

**Online Scout Manager** - is the online membership system of Online Youth Manager, this system is used for the collection and storage of youth member personal data. Their privacy policy can be found here: <https://onlinescoutmanager.co.uk/privacy.html>

**Google Workspace** – is a suite of productivity tools, this system is used for communication and collaboration through applications such as Gmail, Google Drive, and Google Meet. Their privacy policy can be found here: <https://policies.google.com/privacy>

**Stripe** – is an online payment processing platform, this system is used for managing transactions, including membership fees, event payments, and donations. Their privacy policy can be found here: <https://stripe.com/gb/privacy>

**Xero** – is a cloud-based financial management and accounting system, this system is used for bookkeeping, tracking income and expenses, and generating financial reports. Their privacy policy can be found here: <https://xero.com/uk/legal/privacy/>

**Ticket Tailor** – is an online ticketing platform, this system is used for managing event registration and ticket sales, providing a simple way to handle bookings for events and activities. Their privacy policy can be found here: <https://tickettailor.com/legal/privacy-policy>

**SumUp** – is a mobile point-of-sale (mPOS) system, used for processing card payments via card readers and managing sales transactions. Their privacy policy can be found here: <https://sumup.com/en-gb/privacy/>

**Wix** – is a cloud-based web development platform, used for creating and managing websites, including features such as website design, hosting, and online stores. Their privacy policy can be found here: <https://wix.com/about/privacy>

**GearLog** – is an equipment management application, used for tracking and managing gear inventories, including features such as loan management and maintenance scheduling. Their privacy policy can be found here: <https://gearlog.org/privacy>

In addition adult members may hold some personal data on local spreadsheets/databases.

Printed records and data held while attending events - paper is sometimes used to capture and retain some data for example:

1. Gift Aid administration
2. Event registration
3. Health and contact records forms (for events)
4. Events coordination with event organisers

Paper records for events are used rather than relying on secure digital systems, as often the events are held where internet and digital access will not be available. We will minimise the use of paper to only what is required for the event.

## **Further Processing**

If we wish to use your personal data for a new purpose, not covered by this Data Protection Policy, then we will provide you with information or an updated Policy explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

## **How We Provide This Data Protection Policy**

A link to this website page is provided to those whose data is being processed by us. A printed version is also available on request.

## **Your Rights**

As a Data Subject, you have the right to object to how we process your personal information. You also have the right to access, correct, sometimes delete and restrict the personal information we use. In addition, you have a right to complain to us and to the Information Commissioner's Office ([www.ico.org.uk](http://www.ico.org.uk)).

Unless subject to an exemption under the GDPR and DPA 2018, you have the following rights with respect to your personal data:

1. The right to be informed – you have a right to know how your data will be used by us.
2. The right to access your personal data – you can ask us to share with you the data we have about you. This is a Data Subject Access Request.
3. The right to rectification – this just means you can update your data if it's inaccurate or if something is missing. Adult members will be able to edit and update some information directly on The Scout Association's online membership system.
4. The right to erasure – this means that you have the right to request that we delete any personal data we have about you. There are some exceptions, for example, some information will be held for legal reasons.
5. The right to restrict processing – if you think that we are not processing your data in line with this Data Protection Policy then you have the right to restrict any further use of that data until the issue is resolved.
6. The right to data portability – this means that if you ask us we will have to share your data with you in a way that can be read digitally – such as a pdf. This makes it easier to share information with others.
7. The right to object – you can object to the ways your data is being used.
8. Rights in relation to automated decision making and profiling – this protects you in cases where decisions are being made about you based entirely on automated processes rather than a human input, it's highly unlikely that this will be used by us

## **Website Cookies**

### **Forms related cookies**

When you submit data through a form such as those found on our contact pages or comment forms, cookies may be set to remember you and your user details for future correspondence.

### **Third Party Cookies**

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

This site uses Google Analytics which is one of the most widespread and trusted analytics solutions on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content.

For more information on Google Analytics cookies, see the official Google Privacy information page.

### **Who To Contact?**

If you have any queries relating to this Data Protection Policy or our use of your personal data, please contact us via. the Chair of the Charity Trustees ([chair@scoutsworcester.org](mailto:chair@scoutsworcester.org)).

### **Policy Information**

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